



ROSEN HOTELS & RESORTS

Rosen Hotels & Resorts has seen significant growth in the hospitality industry. Stromberg has grown with them to provide greater time-tracking benefits.

Rosen Hotels & Resorts manages eight facilities throughout Florida. Six of those are Central Florida hotels that employ more than 3,500 people, the centerpiece of which is the 1,334-room Rosen Centre Hotel in Orlando. Within walking distance of the Orange County Convention Center, the Rosen Centre is at the heart of theme park attractions and shopping opportunities.

Rosen Hotels & Resorts also runs RSC Insurance and the Rosen Medical Clinic. The dynamic nature of each business line and the assortment of jobs make scheduling and managing employees a monumental task.

Challenge: Take advantage of more Stromberg features

Rosen Hotels and Stromberg have worked together over the years to grow from a limited DOS-based system to a Windows-based product that allows site transfers and a host of other features. As Rosen has grown from 900 to 5,000 employees, their time and attendance needs have also grown. At the same time, Rosen was being asked to reduce costs.

Rosen Hotels was accustomed to using Stromberg only to collect hourly punch data and calculate payroll. They didn't feel the need for the added features of a larger system – plus the company culture was resistant to change. “We had been using the Stromberg system strictly for calculating payroll,” says Jim Bina, IT Director at Rosen. “Our employees weren't even aware of Stromberg's potential.”



Stromberg's Enterprise system provides managers with the ammunition they need to run their departments even more efficiently.

Solution: An upgrade to a system with greater functionality

The Stromberg Enterprise system is well-suited to the fluid motion of hotel operations. An upgrade to Enterprise and the e-Access suite of products helped Rosen's efficiency on several fronts:

- Managers can monitor their departments more closely. By using the power of e-Access, which is run through a Web browser, managers can also access the system remotely.
- Managers can control their own timesheets and reports. Before the upgrade, a central location received all of the payroll information from each facility.
- Transactions can be recorded for thousands of employees, including overtime, long lunches and breaks, shift changes, and site transfers.
- Data can be captured via clocks, kiosks and Web terminals, where it is quickly transformed into usable information by the system.

Industry: Hospitality
Employees: 5,000
Interface: Stromberg
Universal Payroll Interface



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A partnership that leads to progress

As Rosen Hotels continues to grow, Stromberg will grow along with them. Since Rosen has upgraded to a system that can manage the unique challenges of hotel administration, they're looking forward to stretching their legs a bit and exploring the depths of the Stromberg system.

Jim Bina believes that Stromberg Enterprise will only serve to enhance employee confidence in both the system and the company. Employees will be able to find information about paid time off, sick days, and benefits much easier than in the past. Workers will also be able to use the system to communicate with staff members and trade days on or off.

Discover why 10,000 organizations choose Stromberg

Stromberg is a leading provider of time and attendance software solutions for mid- to large-size businesses. Based in Lake Mary, Florida, Stromberg is the only time and labor management vendor that offers free version upgrades, fixed price implementation, and a 99.7% client retention rate. Stromberg has helped more than 10,000 organizations to analyze and control labor costs, prepare accurate and timely payrolls, and integrate human resources data.

Make the right decision. Call Stromberg today.

The right data at the right time is crucial in managing fluctuating labor costs. Stromberg solutions make budgeting easier by helping managers keep track of labor costs and make better decisions about staffing and business hours based on accurate, up-to-date information.

Stromberg has earned recognition from thousands of companies worldwide. Give Stromberg a call at 800.910.0211 to see how they can help you better manage your staffing and labor requirements.

